

# KYVL @ Your Library: A view from the inside

September 2004 – Joint Fall Conference: Kentucky Library Association Kentucky School Media Association

Presenter:

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# **KYVL Structure**

**Our History:** The Kentucky Virtual Library (KYVL) is part of the Kentucky Virtual University (KYVU), a unit of the Council on Postsecondary Education (CPE). The Kentucky Virtual University was created with the passage of the Kentucky Postsecondary Education Improvement Act of 1997 (known as House Bill 1).

KYVL, launched in 1999, is the hub of a consortium of libraries throughout the state of Kentucky.

**Our Mission:** All Kentuckians will have equitable access to quality library and information resources and qualified, well-trained staff to support the Kentucky Virtual University as well as meet broader needs for learning, working and living.

By encouraging collaboration between libraries and partners in education and using current and emerging technology, KYVL aims to provide all Kentuckians access to a core collection of digital information resources.

**Our Ultimate Goal:** We support Vision 2020 and envision educated citizens who want advanced knowledge and skills and know how to acquire them; and who are good parents, good citizens, and economically self-sufficient workers.

Our Staff: CPE President: Thomas Layzell

Enid Wohlstein, Director
Vacancy, Senior Reference Librarian
Marcy Parker, Executive Secretary [shared]

KYVU Interim CEO: Norma Northern



# **About KYVL**

Toll free 877.588.5288 or Email kyvl@ky.gov

http://www.kyvl.org

The Kentucky Virtual Library (KYVL) is the hub of a consortium of libraries throughout the state of Kentucky. The KYVL is also a reference and research website providing equitable access to quality library and information resources. It was created with the passage of the Kentucky Postsecondary Education Improvement Act of 1997 and went online in 1999. The Kentucky Virtual Library is part of the Kentucky Virtual University (KYVU), a unit of the Council on Postsecondary Education. By encouraging collaboration between libraries and partners in education and using current and emerging technology, KYVL aims to provide all Kentuckians access to a core collection of digital information resources.

One important component is to provide support to libraries serving distance learners via KYVL's offerings – to deliver information regardless of the student's location, supporting both KYVU and Kentucky's broader needs for learning, working and living.

#### Specific goals of KYVL are:

- To work collaboratively to effectively manage the programs and services of a Virtual Library.
- To enhance the efficiency and cost-effectiveness of resource sharing among Kentucky libraries by utilizing current and emerging technologies.
- To increase access to available electronic resources through cooperative statewide agreements.
- To provide a core collection of digital information resources at lower per unit cost to enhance teaching, learning, research and public services.
- To prepare students, faculty and staff of Kentucky's educational institutions and the citizens of the Commonwealth to be full participants in today's informationbased global economy and in the life-long learning process by providing services to develop information literacy.

The Kentucky Virtual Library offers licensed electronic databases of citations, abstracts and full text journal articles. Since November of 1999, the KYVL has provided access to a core set of over 40 electronic article and citation databases, including over 7000 full text journals, to users of Kentucky libraries. The resources are accessible by any of Kentucky's approximately 4 million citizens through a variety of access points: public libraries, public and private postsecondary institutions, public K-12 schools and other member library locations.

In addition, the Kentucky Virtual Library, to further support resource sharing and delivery of information resources, the KYVL contracts for and coordinates a ground courier delivery service to provide delivery of Interlibrary Loan requests between participating libraries within Kentucky.

The KYVL also supports and coordinates the Endeavor Consortium for Kentucky by funding and facilitating the multi-hub Endeavor Voyager library management system. The fourteen participating academic and special libraries share Voyager, which is housed on two hub sites. Through the participation in the consortium, member libraries achieve the benefits of the best possible services at a lower cost than if implementing or maintaining a library management system independently.

KYVL also provides financial support for the Kentuckiana Digital Library, a project with the mission of creating a permanently available digital collection of Kentucky-oriented historic materials.

The Kentucky Virtual Library provides many free resources such as the "How to Do Research" tutorial for adults, the specially designed "KYVL for Kids" site (on which children can learn how to find and use information by following Spacedog), access to a number of Kentucky library catalogs, annotated subject-specific website lists, and many other tools.

The Kentucky Virtual Library serves diverse user communities of all ages. Our partners and members are the Kentucky Department for Libraries and Archives, the Kentucky Department of Education (the K-12 public schools), the public and private academic institutions in Kentucky, the Kentucky Community and Technical College System, Adult Education, Kentucky's public libraries, and some non-public school systems.

KYVL members include 1,271 public K-12 schools, 118 public libraries, 8 state-assisted and 19 private academic and 11 special academic institution libraries, and more than 20 special and independent K-12 schools and libraries.

For more information, visit www.kyvl.org or call toll-free at 1-877-588-5288.



# **KYVL - What We Do**

# We coordinate and/or fund:

- Access to a core set of over 40 electronic article and citation databases, including over 7,000+ full text journals, which are accessible to all registered students and public library patrons, as well as to the users of KYVL's various member communities
  - o Database contracts are partially funded by our members
- Support and coordinate the Endeavor Consortium for Kentucky by funding and facilitating the multi-hub Endeavor Voyager library management system. Fourteen academic and special libraries currently participate.
- Ground courier delivery service to provide delivery of Interlibrary Loan requests between participating libraries within Kentucky to promote resource sharing and delivery of information resources.
  - A prescribed number of days are provided at no fee to the public libraries and state-assisted academic libraries as well as KCTCS
- Kentuckiana Digital Library, a project with the mission of creating a permanently available digital collection of Kentucky-oriented historic materials.
- Single search interface and access point to approximately 30 Kentucky library catalogs (academic, public, special)
- "How to Do Research" tutorials, in versions for both children and adults (information literacy)
- Access to a collection of current, authoritative web resources
- And much more...



# **KYVL Partners and Stakeholders**

- Kentucky Department for Libraries and Archives
- Kentucky Department of Education (the K-12 public schools)
- Public Academic Institutions (Eastern Kentucky University, Kentucky State University, Morehead State University, Murray State University, Northern Kentucky University, University of Kentucky with Lexington Community College, University of Louisville, and Western Kentucky University)
- Independent Academic Institutions (Alice Lloyd College, Asbury College, Bellarmine College, Berea College, Brescia University, Campbellsville University, Centre College, Cumberland College, Georgetown College, Kentucky Christian College, Kentucky Wesleyan College, Lindsey Wilson, Midway College, Pikeville College, Spalding University, St. Catharine College, Thomas More College, Transylvania University, and Union College)
- Kentucky Community and Technical College System
- Kentucky Adult Education
- Kentucky's Public Libraries
- Some special libraries, special academic institutions and independent schools/systems
- Kentucky citizens, residents, learners, educators everyone in Kentucky!

#### **KENTUCKY VIRTUAL LIBRARY**

#### **USER COMMUNITIES**

Public Academic Institutions	Fall 2003 FTE	Special Academic Institutions	Fall 2003
Institution	12,612	Institution	FTE 1091
Eastern Kentucky University	·	Asbury Theological Seminary	1081
Kentucky State University	1,923	Beckfield College	385
Morehead State University	7,776	Clear Creek Baptist Bible College Library	169
Murray State University	8,309	Frontier School of Midwifery and Family Nursing	190
Northern Kentucky University	11,038	Indiana Wesleyan University	371
University of Kentucky	22,338	Lexington Theological Seminary	72
Lexington Community College	6,517	Louisville Presbyterian Theological Seminary	138
University of Louisville	16,460	McKendree College	301
Western Kentucky University	15,299	Mid-Continent Baptist Bible College	630
Subtotal for Public Academics	102,272	Southern Baptist Theological Seminary	2,197
W	<b>=</b> !!	Sullivan University	3,560
Kentucky Community and Technical Colleges	Fall 2003	Total for Special Academic Institutions	9,094
Institution	FTE		
Ashland CTC	2,470	Public Libraries Registered Us	
Big Sandy	2,995	# of Libraries/Systems 1,894,	177
Bluegrass	2,204	116	
Bowling Green	1,300		
Elizabethtown	3,088		
Gateway	1,404	Public K-12 Schools Spring 2001	FTE
Hazard	2,563	High Schools (9-12)	172,454
Henderson	1,091	Midddle Schools (6-8)	143,154
Hopkinsville	2,024	Elementary Schools (P-5)	293,168
Jefferson	7,316	Exceptional Children	6,042
Madisonville	2,196	# of Public School Students	619,969
Maysville	1,633	Number of Schools - Public	1,271
Owensboro	2,858		
Somerset	3,912	Private/Independent K-12 Schools	FTE
Southeast	2,742	# of Schools or systems	
West Kentucky	3,712	Fort Campbell School District	4,231
Subtotal for KCTCS	43,509	Fort Knox Community Schools	2,990
Total for Public Institutions	145,779	Lexington Christian Academy	1,521
		Lexington School	542
Independent Academic Institutions		Owensboro Catholic High School	570
Institution	FTE	Sayre School	720
Alice Lloyd College	601	Total FTE for Private/Indy K-12	10,574
Asbury College	1,186	·	
Bellarmine College	2266	Special Libraries	
Berea College	1,530	Allnutt Health Sciences Library	
Brescia University	588	Barr Memorial Library	
Campbellsville University	1,508	Central Baptist Hospital Library	
Centre College	1,059	Hagan-Pedigo Library - Baptist Hospital East	
Cumberland College	1,482	Hardin Memorial Hospital Library	
Georgetown College	1,430	Lourdes Hospital Library	
Kentucky Christian College	541	Murray - Calloway County Hospital Library	
Kentucky Wesleyan College	579	Norton HealthCare Medical Library	
Lindsey Wilson College	1,548	R. F. Sink Library	
Midway College	889	Southeast AHEC Library	
Pikeville College	985	Southern Kentucky AHEC Library	
Spalding University	1,073	St. Joseph Healthcare Medical Library	
St. Catharine College	541	US Army Armor School Library	
Thomas More College	1,189	VA Medical Center Library - Louisville	
Transylvania University	1,125	Western Baptist Hospital	
Union College	758	Socom Baptiot Hospital	
Total for Independent Academic Institutions	20,878		
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		Providers are in every county.	. 102 00
		Enrollments	109,880
			. 50,000



# **KYVL Database Costs**

# Without KYVL:

Based on estimates from our database vendors, if our member libraries and institutions pursued contracts for the same suite of databases we offer (not including the special academic institutions, libraries and independent schools):

User Community	Estimated Cost
Independent Academic – AIKCU	\$1,278,180
Public Academic – SAALCK	\$900,504
KCTCS	\$1,256,411
K-12 Public Schools	\$5,949,226
Public Libraries	\$3,640,628
Total	\$13,024,949

Disregarding the independent academic institutions and the special academic institutions, libraries and independent K-12 schools: \$11,746,769

We do not have figures for the Endeavor Consortium or other initiatives and projects. Even the above number does not reflect savings in professional and technical staff FTE, equipment, maintenance, etc. that each library or institution would incur.



# Council on Postsecondary Six-Year Capital Plan, 2004 to 2010.

# **KYVL-Specific items:**

CPE/KYVU/KYVL Website ADA Compliance	\$750,000
Redesign	
KYVU/KYVL Electronic Data Bases	\$7,000,000
KYVL Portal – Statewide License Replacement	\$1,000,000
KYVL Library Management System	\$4,000,000
KYVL Interlibrary Loan Management System	\$700,000
KYVL Reference Desk Software	\$600,000

<sup>\*</sup> **Note:** This funding IS NOT guaranteed. Inclusion in the Capital Plan simply means we have made known our intention to seek funding at some point in the next six years.

A link to the CPE budget information is available on the CPE's main page: http://www.cpe.state.ky.us

The Six-Year Capital Plan was posted sometime in summer 2003 and includes the KYVL items.

From the 2004 Legislative Session and Budget Information page, select Six-Year Capital Plan under 2004-2006 Budget heading.

http://www.cpe.state.ky.us/2004Session/

Or use this link to open the document directly: http://www.cpe.state.ky.us/2004Session/Six\_Yr\_Cap\_Plan\_4\_16\_03.pdf



# KYVL Workgroups – Virtual Library Advisory Committee (VLAC)

**Charge:** To advise the Kentucky Virtual Library (KYVL) on policies and programs that are needed to improve information services to KYVU and Kentucky citizens at large.

**Membership:** VLAC shall consist of eighteen (18) institutional members, with thirteen (13) regular, voting members and five (5) non-voting members to represent the following communities of interest:

Public Institutions: five (5) representatives to include:

research institutions - two (2),

comprehensive institutions - two (2);

Kentucky Community and Technical College System (KCTCS) - one (1).

Private, independent institutions: one (1) representative.

Elementary and Secondary Education: two (2) representatives.

State and Public Libraries: two (2) representatives.

Special libraries: one (1) representative.

Adult Educators: one (1) representative.

Virtual Library Users' Group: one (1) representative.

Council on Postsecondary Education and the Kentucky Virtual University: two (2) representatives as non-voting members.

### Other affiliated groups:

Postsecondary Education Technology Advisory Group (PETAC): two (2) representatives as non-voting members.

Education Professional Standards Board: one (1) representative.



# **KYVL Workgroups**

The KYVL Workgroups are the workhorses of Kentucky Virtual Library.

- Representation should be approximate to the membership of VLAC and can include representatives from state agencies.
- Workgroups are created for specific projects with limited timelines or for ongoing communication and feedback on specific issues.
- Members are volunteers from around the state that do not receive monetary compensation, but do
  receive our gratitude for their role in the development of KYVL services. Participants can also
  count their work toward their professional development requirements, and we will happily write
  letters for tenure files.

Americans with Disabilities (ADA)
Adult Education Resource Database
Collections
Endeavor Consortium
Government Information Access
Information Literacy
Kentuckian Digital Library
Outreach
Portal
Resource Sharing
Virtual Reference Desk
Virtual Library Advisory Committee



# **KYVL – Current Projects**

#### ADA

- KYVL Kids' Portal new version launched 1 April, standards-based and accessible
- KYVL.org templates have been made and site will be transitioned to design in cascading style sheets
- Spring Workshop intended for public libraries, experts and representatives to discuss accessibility [facilities, websites, etc] and the ADA

# Collections

- Assessment process is about to begin, evaluation of our licensed databases [use, subject coverage, etc]
- Write RFP for new databases contracts
- Contracts expire at varying points in 2006

# Endeavor

- Response time testing
- Patches and UNICODE testing

# Government Information Access (GIA)

 "Finding Free GOLD" workshop on 1 November, all presentations and handouts will be posted at kyvl.org after the workshop



# **KYVL – Current Projects**

# Information Literacy

- "How to Do Research" tutorial creating this in the Angel course management system for KYVU
- Survey of KYVU instructors regarding information literacy, their learners, and the tutorial

#### Outreach

- Subgroup presented at KPLA in Spring 2004 to talk about results of a public library website survey and how to represent KYVL
- PSA contest again this year, expanding to include a 2<sup>nd</sup> contest with KCTCS

## **Portal**

- Replacing SiteSearch as our gateway search software
- RFI and vendor presentations completed, group will begin writing the RFP

# **Resource Sharing**

- Survey regarding courier service and follow-up
- Update of KULS website/instructions (Allen Ashman at UofL poster session yesterday)
- Discussing training for ILL librarians and staff



# **KYVL – Other News**

# What else is happening at KYVL?

- Currently searching for a new Senior Reference Librarian
- Online training via Angel course management system. Reach more librarians, staff and educators.
- Virtual Reference consortium. Can we create a network for referrals and knowledge sharing?

How the time flies by... KYVL will be 5 years old in November!!!!

Kentucky Virtual Library was launched in November 1999.

Please join the Virtual Library Users' Group (VLUG) and help grow the KYVL.



Questions? Ideas? Comments?

Thank you!